

# Yolo Technologies, LLC Website Terms and Conditions

**Effective Date**: 1/2/25

# Yolo Technologies, LLC Website Terms and Conditions

**Effective Date**: 1/1/25

Welcome to the Yolo Technologies, LLC website. By accessing or using this site, you agree to the following terms and conditions. If you do not agree, please do not use this site.

### **Terms of Use**

# 1. Acceptance of Terms

By accessing this website, you agree to these Terms of Use and our Privacy Policy.

#### 2. Use of Website

You agree to use this website for lawful purposes only and in a manner that does not infringe the rights or restrict the use of this website by others.

#### 3. Intellectual Property

- All content, including text, images, logos, and software, is the property of Yolo Technologies, LLC or its licensors and is protected by copyright, trademark, and other intellectual property laws.
- You may not reproduce, distribute, or exploit any content without prior written permission.

### 4. User Submissions

- By submitting information, feedback, or content to the website, you grant Yolo Technologies, LLC a royalty-free, perpetual, and irrevocable license to use, reproduce, and distribute the content.
- You confirm that your submissions do not infringe on any third-party rights.



## 5. Third-Party Links

This website may contain links to third-party websites. Yolo Technologies, LLC is not responsible for the content or practices of these third-party sites.

### 6. Disclaimer of Warranties

- This website and its content are provided "as is" without any express or implied warranties.
- Yolo Technologies, LLC does not guarantee the accuracy, reliability, or availability of the website.

### 7. Limitation of Liability

Yolo Technologies, LLC is not liable for any direct, indirect, or consequential damages arising from the use or inability to use this website.

#### 8. Modifications

We reserve the right to modify these terms at any time. Updates will be posted on this page, and your continued use of the website constitutes acceptance of the revised terms.

#### 9. Governing Law

These terms are governed by the laws of the State of California, and any disputes will be resolved in courts located in California.

# **Privacy Policy**

### 1. Information We Collect

We may collect personal and non-personal information, including:

- Name, email address, phone number, and other contact details when provided by you.
- Usage data, such as IP address, browser type, and pages visited, collected through cookies and similar technologies.



#### 2. How We Use Your Information

- To provide and improve our services.
- To respond to inquiries and communicate with you.
- To send marketing communications, where permitted.
- To ensure compliance with legal obligations.

# 3. Sharing of Information

- We do not sell your personal information.
- We may share information with service providers assisting in website operations or as required by law.

#### 4. Cookies

Our website uses cookies to enhance user experience and analyze traffic. You may adjust your browser settings to refuse cookies, but this may impact your ability to use certain features.

## **5. Data Security**

We take reasonable steps to protect your information, but no security measure is 100% effective. Use of the website is at your own risk.

### 6. Your Rights

You have the right to:

- Access, correct, or delete your personal information.
- Opt out of marketing communications at any time.

#### 7. Children's Privacy

Our website is not intended for individuals under 13. We do not knowingly collect information from children.

### 8. Changes to Privacy Policy

We may update this policy periodically. Updates will be posted on this page with the effective date.



#### Terms of 800 Number and Text Use

By using Yolo Technologies, LLC's 800 number and text messaging services, you agree to the following terms:

#### 1. Acceptance of Terms

By contacting our 800 number or using our text messaging services, you consent to these terms. If you do not agree, please refrain from using these services.

## 2. Service Scope

Our 800 number and text messaging services are provided to assist with customer inquiries, support, and communication. They are not intended for emergency services.

# 3. User Responsibilities

- o You must provide accurate and up-to-date information when contacting us.
- o You agree not to use the services for unlawful, abusive, or disruptive purposes.

# 4. Message Frequency and Costs

- o Text message frequency will vary based on your inquiries and interactions.
- Standard messaging and data rates may apply, depending on your carrier and service plan.

### 5. Opt-Out

- o To stop receiving text messages, reply with "STOP" at any time.
- o For help, reply with "HELP" or contact us at our 800 number.

### 6. Service Availability

Yolo Technologies, LLC does not guarantee the availability of its 800 number or text messaging services and is not responsible for service interruptions.

### 7. Changes to Terms

Yolo Technologies, LLC reserves the right to modify these terms at any time. Updates will be posted on our website, and continued use constitutes acceptance of the revised terms.

# **Privacy Policy**

#### 1. **Information Collection**

- When you contact our 800 number or send a text message, we may collect information such as your phone number, name, and the content of your communications.
- We may also collect metadata, including the date, time, and method of communication.



#### 2. Use of Information

- o To respond to your inquiries and provide support.
- o To improve our services and communication methods.
- o To send informational or promotional messages, if applicable and permitted.

# 3. Information Sharing

- We do not sell or share your personal information with third parties, except as required by law or to facilitate the services you request.
- Third-party service providers assisting in delivering text messages or call management are contractually bound to protect your data.

## 4. Data Security

Yolo Technologies, LLC employs reasonable measures to protect your information. However, no method of transmission or storage is entirely secure, and we cannot guarantee absolute security.

### 5. Retention of Information

- Communications data is retained only as long as necessary to fulfill the purposes outlined or as required by law.
- o Once no longer needed, data will be securely deleted or anonymized.

#### 6. Your Rights

- You may request access to, correction of, or deletion of your personal information by contacting us directly.
- You may opt out of receiving promotional text messages at any time by replying "STOP."

# 7. Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect information from children.

#### **Contact Information**

If you have any questions or concerns about these terms or our privacy practices, please contact us:

• **Phone**: 844-965-6832

• **Email**: support@yolotechnologies.net

• Mail: Yolo Technologies, LLC, Pleasanton, CA

By using our 800 number or text messaging services, you acknowledge that you have read, understood, and agreed to these Terms and Privacy policies.